



4311 Jamboree Road  
Newport Beach, CA 92660

April 12, 2002

Dear SocketModem Customer:

We are pleased to announce that Conexant is transitioning the SocketModem product line to Multi-Tech Systems, Incorporated.

Multi-Tech is a long time customer of Conexant communication products. By transitioning the SocketModem product line to Multi-Tech, Conexant will focus its efforts on delivering chipset solutions to the marketplace. Multi-Tech will focus on the SocketModem products designed with Conexant modem chipsets. Multi-Tech has been a global manufacturer of modem and other communication products for 32 years. They still employ the same philosophy from which the company was founded 32 years ago: reliable products, fiscal independence, and long-term client relationships. Multi-Tech is focused on extending this level of service to the Conexant SocketModem customers.

Conexant and Multi-Tech are committed to make the SocketModem transition to Multi-Tech as easy as possible for our customers. Multi-Tech will assume all Conexant SocketModem obligations to our distributors and customers, including, but not limited to, warranty repairs, inventory rotation, ship and debit as well as order fulfillment. Multi-Tech will manufacture the Conexant SocketModem product line with the identical form, fit and function. Multi-Tech will retain the same marketing and manufacturing part numbers for the SocketModems, allowing customers to maintain any current agency certifications on their products.

Conexant will continue to manufacture and ship all SocketModem orders scheduled through June 30, 2002. We kindly request that any orders scheduled to ship July 1, 2002 and beyond be transferred through your local distributor to Multi-Tech Systems.

To place a SocketModem order or for any sales inquiries, please contact:

Duane Wald, OEM Sales Manager  
Multi-Tech Systems, Inc.  
2205 Woodale Drive  
Mounds View, MN 55112 USA  
Tel: 763.717.5533  
Fax: 763.785.9874  
dwald@multitech.com  
www.multitech.com

We thank you for your many years of business and look forward to a continued relationship with our current product line.

Sincerely,

A handwritten signature in blue ink that reads 'Akram Atallah'.

Akram Atallah

Vice President, Universal Access Products  
Broadband Communications Division